

LEWIS HAND

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PERSONAL STATEMENT

An astute and creative professional with consolidated experience working well as a team player. With demonstrable experience of working well under pressure, as well as problem solving, I have a proven capability to adapt to new situations with ease. I can confidently build interpersonal relationships, demonstrating initiative and leadership abilities.

Possessing a growing portfolio, I am looking for an opportunity that will allow for me to expand my existing knowledge and stretch my capabilities. I am eager to diversify and expand my skill set, as well as explore new and engaging career opportunities.

WORK EXPERIENCE

CRESTWOOD COMMUNITY COLLEGE

Feb 2018 – Present

Curriculum Support Assistant

- Supporting students with learning difficulties, aged 11 to 16, going above and beyond to ensure their time in education is enjoyable.
- Working one-on-one with students both in and out of the classroom to ensure an understanding of their learning material.
- Providing access arrangements, such as reading and scribing for students in both lessons and examinations.

MCDONALDS

Nov 2017 – Nov 2019

Crew Member

- Empathetically and professionally liaised with colleagues and customers, while promptly handling customer concerns and complaints.
- Diligently restocked workstations and display cases, demonstrating accuracy and initiative.
- Effectively operating till systems, handling currency and credit transactions quickly and accurately with exceptional customer service skills.
- Prepared all food orders in line with service level agreements, often guiding new employees through correct processes.

WOOLWORTHS

Mar 2017 – Jul 2017

Team Member

- Responsibility for loading trucks with online orders and meeting deadlines in a time sensitive environment.
- Expertly navigating stock to supply customer orders, demonstrating a thorough knowledge of products.
- Demonstrated team working skills and leadership among a wide team to achieve daily goals and exceeding expectations of service level agreements.
- Communicated effectively and efficiently with colleagues and customers, often having to deal with frustrated customers.

EDUCATION

BLACK DIAMOND TATTOO STUDIO

Jun 2018

Tattoo Certificate of Competence

- A professional tattooing course, including theory and practical exams in basic health and hygiene, studio hygiene, decontamination, and cross contamination.
- Leant good practise with tattoo equipment and set up, key procedures, waste management, namely disposal of hazardous materials.
- Understanding the importance of consent and aftercare forms.

JMC ACADEMY

2016

Diploma of Creative Arts (3D Animation)

- Completed subjects include Production Art, Traditional Animation, 3D Modelling, 3D Animation, Digital Painting, 2D Digital Animation.

NORWOOD SECONDARY COLLEGE

2015

- Australian Tertiary Admission Rank (ATAR) with completed subjects including English Language/Literature, Visual Communication Design, and Software Development.

CRESTWOOD COLLEGE

2014

- 10 GCSEs including: Biology, Chemistry, Physics, English Language, English Literature, Art and Design, Media Studies, Design and Technology: Resistant Materials, Film Studies, Mathematics.

REFERENCES

Available on request.